



SBMF22: TRAVEL FAQs

Where can I buy tickets?

You can buy tickets by visiting the Soul Beach website at: www.soulbeach.com. Everyone MUST have a General Admission ticket. The Comedy Concert is General Admission (GA) with seating. The Music Concerts are GA with Standing Room Only, unless you purchase a Gold or Platinum upgrade.

Where should I stay?

Host hotels include: Renaissance Wind Creek Aruba Resort, Divi Resorts, Eagle Aruba Resort & Casino, Hilton Aruba Caribbean Resort & Casino, Tamarijn Aruba All-Inclusive, Courtyard by Marriot Aruba Resort; all concerts and events are within a 15-minute drive from the major participating hotels. We recommend booking your air and hotel or hotel-only package with www.VacationExpress.com . Or call them at 800-309-4717 to book.

Important!

Enter the code "SOULBEACH" in Step 5 of the booking process. This will put you on the Club Soul Beach list to receive special offers, updates and new event promotions for the festival.

****Note:** To book hotel-only at Hilton Aruba Caribbean Resort & Casino you must call our contact center.

What if there's overnight travel?

If traveling from the west coast (or another long-distance travel location), please be mindful that you take into account next day arrivals when selecting your hotel room dates.

Do I need to have a passport to travel to Aruba?

Entry Requirements & Customs Regulations: When entering Aruba, a current passport is required of all passengers. For more details please visit: <https://www.aruba.com/us/plan-your-visit/getting-to-aruba/passports-and-visas>

Are there COVID restrictions or requirements that I need to know before traveling to Aruba?

For information on travel requirements and updated COVID information, please click on the following link: <https://www.aruba.com/us/traveler-health-requirements>

**Where are the concerts held?**

The Comedy Concert is held at the Renaissance Festival Plaza, the Music Concerts are held at the Harbor Arena, right off of LG Smith Road, and Day Beach Parties are at held at MooMba Beach. All major concerts (Comedy and Music Shows) are held in **outdoor venues**, and there is plenty of paid parking or nearby free parking available at these locations.

What about ground transportation?

Car rental is available, please visit www.soulbeach.com travel page for the list of sponsoring companies. Additionally, ground transportation transfers are available to and from the airport, and can be included in your travel packages. Taxis are also easily available on-island.

What are my communications options while in Aruba?

Telecommunication services in Aruba are provided by Servicio di Telecommunication di Aruba (SETAR). International, direct and operator-assisted calls are possible to all countries in the world. Cellular telephones and Internet service is provided on the island. Cellular phone rentals require identification, such as a passport, a deposit is required. You may be able to use your U.S. cellular phone in Aruba, but roaming and other charges may apply. Please check with your cellular phone carrier about any additional charges prior to arriving on island.

What currency is accepted in Aruba?

While the U.S. dollars are widely accepted in Aruba, the currency of Aruba is the Aruban florin. The florin fluctuates with the dollar on the world market. Banks may exchange other foreign currency. Banking hours: Monday through Friday, 8 a.m. to noon and 1:30 p.m. to 4 p.m. Most bank branches remain open during lunch. The Aruba Bank branch at the airport is open daily from 8 a.m. to 4 p.m., except on official holidays. Travelers with ATM cards bearing the CIRRUS or Plus System network logos can withdraw cash in Aruban florins. Home bank accounts will be debited in dollars at a favorable exchange rate, and a service charge will apply. Before departing for Aruba, it's important to verify whether your PIN number will work in Aruba by calling 1-800-4-CIRRUS

For more details and or questions please visit the **FAQ page** at www.soulbeach.com